Use case name: Transfer

Description: Customer must have an internet banking profile on the system

Primary actor: Customer

Secondary actor:

Precondition: Customer has some amount of money in the bank account

Trigger: Customer would like to send some amount of money to another person

Main Flow:

1. Use case starts when customer selects ‘Transfer’
2. System responds by displaying transfer page and allows customer to provide destination account details
3. Customer provides the following destination account details
4. Name of the destination bank
5. Account number
6. Account name
7. Amount to be transferred
8. Transaction comment/description
9. Customer’s authentication pin
10. System validates all entries and returns a message if anyone is not filled or is filled wrongly
11. System permits retries for wrong or unfilled fileds

Exception Flow:

* In step 3, if customer transaction details not successfully validated, provide suitable message and allow customer retry

Post-condition: System returns to homepage